

MAY 2018

MORGAN HEIGHTS

Professionally Managed by Keystone Pacific Property Management, LLC., Temecula, CA 92590

The trees whisper in the breeze
The forest peaceful, quiet, and serene.
The warm breeze like a soft caress,
Momentarily eliminating all stress.

Without delay it carries on
Leaving the place in silence when it's gone.
A summer day, a summer breeze,
Softly whispered through the trees.

The summer breeze, softly it comes,
Quickly it leaves,
Causing soft whispers in the trees.
It came soon left, a warm summer breeze.

Theo Townend



BOARD OF DIRECTORS:

Jessica Vulovic Aviles

Mike Russ

Rich Cooper

Casey Earle

Marty Stark

NEXT MEETING DATE:

Please refer to the backside of this Newsletter for Board Meeting Dates.

You may obtain a copy of the agenda by contacting management

@

951-491-6866

IMPORTANT NUMBERS:

Keystone Pacific

Property Management

41593 Winchester Rd., Suite 113

Temecula, CA 92590

Phone: 951-491-6866

Fax: 951-491-6864

Association Manager:

Gina Privitt

Phone: 951-491-6865

Fax: 951-491-6864

E-mail: gprivitt@keystonepacific.com

Common Area Issues:

Associate

Becky Nguyen

Phone: 951-491-7362

E-mail: bnguyem@keystonepacific.com

Billing Questions/

Address Changes:

Phone: 951-491-6866

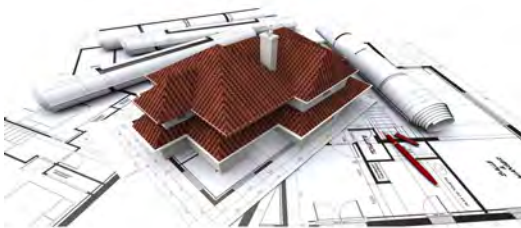
customer-care@keystonepacific.com

BEWARE OF SNAKES!



Due to the warmer weather and the time of year there have been many reports of snake activity. Unfortunately, when it is reported in the news it is usually because it is a rattlesnake that has bitten a child or family pet. So please take caution when walking outdoors. Be sure to keep your pets on a leash and stay on paved walkways only. You are more likely to encounter a rattlesnake when you leave paved areas. Since a lot of the reports have been of the bites being fatal to family pets, you may want to contact your local Veterinarian and obtain an anti-venom vaccine. Obtain one for each pet in the family, and carry with you at all times while outdoors, since there have been reports of more than one pet being bitten at the same time. As the use of anti-venom vaccine immediately following a bite may buy you the precious time needed to get your pet to the Veterinarian before they succumb to the bite.

DON'T FORGET TO OBTAIN APPROVAL FIRST!



Our governing documents require that the Association approve all proposed architectural changes before any work is started. The importance of this requirement cannot be overstated when you consider the reason for such a restriction. If you need assistance please contact Management.



Friendly Reminders



- In Observance of Memorial Day, Keystone Pacific will be closed on May 28, 2018. For after-hours association maintenance issues, please call (951) 491-6866 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies!

- **Next Board Meeting:**
Date: TBD
Time: General Session 7:00 P.M.
Location: The Corner Bakery
 32435 Temecula Parkway
 Temecula, CA 92592



**PLEASE NOTE THE ABOVE REFERENCED MEETING DATE IS BASED ON THE CURRENT MEETING ROTATION AND MEETINGS ARE SUBJECT TO CHANGE DUE TO LOCATION AVAILABILITY, BOARD ATTENDANCE AND QOURUM, ETC. TO CONFORM TO CIVIL CODE REQUIREMENTS, YOU MAY REFER TO THE POSTED AGENDA, AT THE CORNER OF BUTTERFILED STAGE ROAD AND MORGAN HEIGHTS ROAD, FOUR (4) DAYS BEFORE THE NOTICED BOARD MEETING, AS THAT IS THE OFFICIAL NOTICE TO THE MEMBERSHIP.*

UPDATES & REMINDERS FROM KEYSTONE PACIFIC PROPERTY MANAGEMENT:

KEYSTONE PACIFIC HAS UPGRADED!

Keystone Pacific is excited to announce that we have completed an upgrade to the customer portal and online account management software to enhance your ability to manage your account online, effective April 2, 2018. Using the new portal allows homeowners to sign-up for reoccurring ACH, view new violations, track submitted work orders and view electronic community notifications. Using the website; www.keystonepacific.com, owners can login to The KPPM Connection, submit a maintenance service request form, and much more. Our new responsive website hosts a variety of articles on our blog as well as provide user-friendly tools to contact your management team. We are looking forward to providing a new, modern website for our homeowners and board members.

PAYMENT OPTIONS AVAILABLE

- If you are signed up for ACH through Keystone Pacific, congratulations!
Your account will be upgraded automatically and you don't need to do anything!
- If you currently pay your assessment through the bank or by mail, here is a step-by-step guide to assist with these changes:
 1. **Update account number**-Please reference your new account number, labeled Account ID, is on your billing statement.
 2. **Update payment address**- Please mail your payments to: File 1985, 1801 W Olympic Blvd., Pasadena, CA 91199-1958
 3. **Manage payments online**- WWW.KPPMCONNECTION.COM